

# 730: ASSESSMENT OF IN-PATIENT DEPARTMENT SERVICES AND QUALITY STANDARDS AVAILABLE AT SPARSH RURAL HOSPITAL IN MAHARASHTRA AS PER INDIAN PUBLIC HEALTH STANDARDS – CASE STUDY



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**Introduction:**

The Introduction of the National Rural Health Mission (NRHM) provides an opportunity to examine the functioning of Community Health Centres (CHCs)/Rural Hospitals (RHs) services and bring them up to Indian Public Health Standards, thereby improving the lives of citizens.

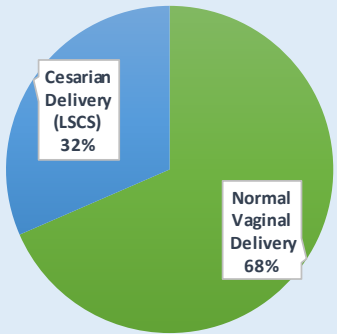
**Objectives:**

- To assess gaps in the In-Patient Department services and Quality standards available at SPARSH Rural hospital as per Indian Public health Standards.

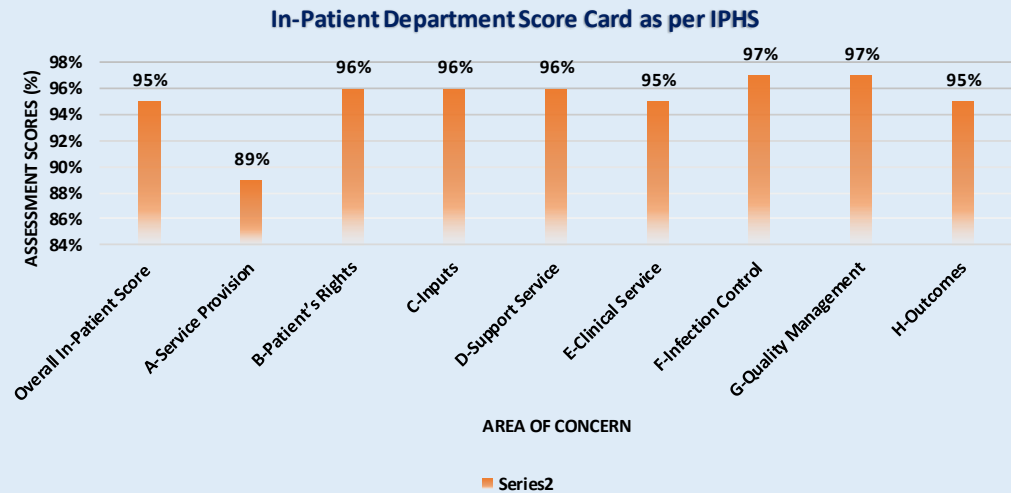
**Methods:**

- A Facility-based case study was conducted using IPHS guidelines as a study tool over one month from 1st February 2020 to 29th February 2020 by primary and secondary data at SPARSH Rural Hospital in Maharashtra.
- Data Analysis:** By Microsoft Excel 2019

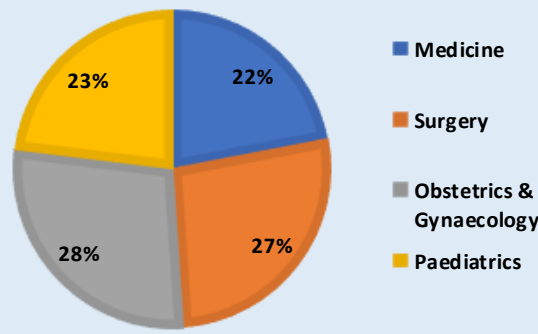
**Mode of Delivery - February 2020**



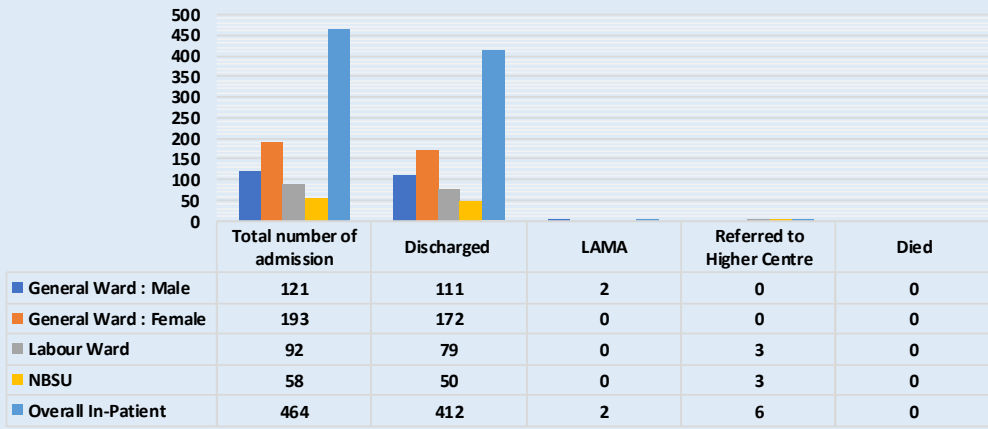
**Results:**



**Routine & emergency services**



**Performance of In-Patient Department- Feb 2020**



**Conclusion:**

- External and internal monitoring of service quality at regular intervals had a significant impact on standards.
- The main pillars in delivering various health services in the In-Patient Department are staffing patterns, standard operating procedures, and standard treatment protocols.
- Infrastructure, manpower, equipment, and Essential drugs will improve child health services in the area of service provision.

**References:**

- Indian Public Health Standards (IPHS) Guidelines for Community Health Centres Revised 2012
- Assessor's Guidebook for Quality Assurance in community Health centres (first referral unit) 2014